

# EASTERN IOWA PROPANE, LTD.

## CUSTOMER TERMS AND CONDITIONS

1. New customers: Your first three deliveries must be paid for in advance.
2. New customers: Someone age 18 or older needs to be present for the initial safety inspection prior to the first propane delivery.
3. The minimum delivery is 200 gallons, unless you are on a keep-full route and/or have a tank that is smaller than 500 gallons.
4. A leased Eastern Iowa Propane tank has an annual fee of \$35.00 plus tax regardless of tank size.
5. A general safety inspection is required per insurance reasons every 10 years whether the tank belongs to EIP or is customer owned. (Service charges may apply if the tank is customer owned.)
6. Contracts are available in August. Budget Agreements are available in June. Deadlines apply; check with our office.
7. If you are on a will-call basis, notify us before your tank drops below 20%.
8. A 48 hour notice is required for will-call deliveries.
9. After hours calls will be charged for the trip.
10. You will be charged for out-of-gas calls. A safety inspection is required in this situation.
11. Out-of-gas calls: You will be charged for the first three out-of-gas calls. If you run out of gas for a 4th time, it is our policy to pick up any EIP tanks leased by you and require you to find another propane supplier. To avoid this situation, request to be on an automatic fill route or be sure to notify us before your fuel level drops below 20%.

***I acknowledge that I have read and agree to the above Terms and Conditions.***

Signature: \_\_\_\_\_ Date: \_\_\_\_\_